Wharton Online FAQs

WHAT COURSES ARE OFFERED?

Please check our home page for an up-to-date list of all courses offered.

WHEN ARE COURSES OFFERED?

Courses are offered approximately every 30 days, or by arrangement for large groups.

WHO ARE THE COURSES DESIGNED FOR?

Our courses are designed for working professionals, and cover critical business topics in-depth, to give business learners the skills they need to attain their performance goals. A Bachelor's degree (or equivalent) is suggested, but not required.

WHAT LANGUAGES ARE THE COURSES OFFERED IN?

Courses are offered in English with English captions and transcripts. Captioning in other languages may be available upon request.

HOW DO I REGISTER FOR A COURSE?

Visit http://online.wharton.upenn.edu and decide which course or program you would like to enroll in. When you are ready to register, click Enroll Now to select your course(s) and the preferred session start date. Upon registration, you will receive acknowledgement and further instructions about payment. If you are registering for a course which is currently running, please note that you will receive your first course communication and login instructions within 1-2 business days of your payment.

HOW MUCH DOES A COURSE COST?

Our courses and programs range from $400 to $4000, depending on topic. Discounts are available for buying in bulk. Please see the programs page for more details.

HOW LONG DOES EACH COURSE LAST?

Each Wharton Online course is designed with 4 modules of content, to be completed in 4-6 weeks.

WHAT IS THE TIME COMMITMENT PER WEEK FOR YOUR COURSES?

Designed with the busy working professional in mind, Wharton Online courses feature approximately 1-2 hours of lecture video and 1 hour of discussion/assessment per week. Each course contains 10 hours of instructional content.

WHAT DO I RECEIVE WHEN I COMPLETE THE COURSE?

Learners who successfully complete the course will receive a digital credential from Wharton Online. If you would like a paper copy or a framed certificate, please follow the link in your post-course email.

HOW DO I RECEIVE CEUs FOR MY COURSE?

To receive CEUs for your Wharton Online course(s), you must complete all coursework and pass all assessments in a CEU-eligible program of study with a score of 70% or above. Upon successful completion, your digital credential provides evidence of your eligibility to earn the CEU. By visiting our online credentialing site you can provide this evidence and claim the CEU. An additional administrative fee will be required for processing.

I ALREADY COMPLETED MY COURSES AND WOULD LIKE TO RECEIVE CEUs. WHAT DO I DO?

If you have enrolled in Leadership and Management courses before December 1, 2018, you may request one CEU per each course at no charge. Please fill out this form to request your CEUs.

HOW ARE CEUs CALCULATED FOR MY COURSE?

Continuing Education Units are calculated based on learning contact hours as follows:
10 contact hours = 1 CEU. Each Wharton Online course is equal to one CEU.

HOW DO I EARN CONTINUING EDUCATION UNITS?

Wharton Online is certified by IACET to offer Continuing Education Units (CEUs) for its courses. A Continuing Education Unit is a measurement used in professional education programs, and may be required by your company for tuition reimbursement. A CEU is not an academic credit; however, it is a nationally recognized method of quantifying professional development and training activities.

TO EARN CEUs:

• Complete all required coursework (lectures, assessments and discussion forum posts)
• Pass all assessments with a score of 70% or above.
• Pay an administrative fee of $75

Upon completion of the course and receipt of your payment, you will receive a digital credential with your CEUs that you can submit to your employer, licensing body or training department.

HOW LONG DOES WHARTON ONLINE RETAIN MY CEU RECORDS?

Wharton Online keeps records of CEUs for seven years.

HOW DO I KNOW IF MY COMPANY or ORGANIZATION ACCEPTS CEUs?

Please consult your training department or licensing authority directly to see if these CEUs may be applied toward professional certification, licensing requirements, or other required training or continuing education hours.

WHAT DO I HAVE TO DO TO SUCCESSFULLY COMPLETE THE COURSE?

Each Wharton Online course contains assessments, some of which are optional, and some of which are required. Learners must receive a score of 70% on required assessments to successfully complete the course. Learners will have multiple attempts to pass the required assessments.

WHAT ARE THE TECHNICAL OR BROWSER REQUIREMENTS?

In order to access our courses, you must have a connection to the Internet. Videos are only available via online streaming – you will not be able to download videos for viewing offline. Please take note of your company's restrictions for viewing content and/or firewall settings. Our courseware works best with current versions of Chrome, Firefox or Safari, or with Internet Explorer version 9 and above. For the best possible experience, we recommend switching to an up-to-date version of Google Chrome. If you do not have Chrome installed you can get it for free here: http://www.google.com/chrome/browser/
At this time, Wharton Online does not fully support access with mobile devices. While many components of your courses will function on a mobile device, some may not.
If you experience any technical difficulties with the course site, including problems viewing videos or other features, please email whartononline@wharton.upenn.edu

WHAT IS YOUR REFUND POLICY?

Cancellation requests must be submitted to whartononline@wharton.upenn.edu. If you submit a cancellation request within 7 days prior to the course start date, you will not be eligible for a refund.

Please note that the first day of the course is not considered one of the days prior to the course start date. To submit your request, please include your full name and order number in your email request. Refunds will be credited to the credit card used when you registered and may take up to two billing cycles to process. Wharton Online has no obligation to issue a refund within 7 days prior to the course start date, but if you believe a refund is warranted, please email us at whartononline@wharton.upenn.edu

CAN I USE MY ONLINE COURSEWORK FOR CREDIT AT WHARTON?

No. Wharton Online courses do not include course credit towards a degree, nor do they make you a student at Wharton, nor an alumnus of Wharton. Instead, the earning a Certificate proves you met the passing criteria of your rigorous online course offered by Wharton Online Professional Education.

WHAT IS THE DIFFERENCE BETWEEN THE WHARTON'S ONLINE COURSES AND THE COURSES AT WHARTON?

Wharton Online's courses provide an understanding of key business concepts, basic fluency in the language of business, and are taught by Wharton faculty. While they are based on courses offered at Wharton, they are shorter, and focus on critical skills that are a requirement for success or further study in business. Courses offered to students enrolled at Wharton degree offer deeper examinations of topics, highly immersive interactive experiences, faculty-student interaction, additional opportunities for study, extra-curricular activities, career management and more.

WILL MY PERFORMANCE IN WHARTON ONLINE COURSES HELP ME GAIN ADMISSION TO WHARTON'S DEGREE PROGRAMS?

While successful completion of Wharton's online courses demonstrates fluency in the language of business, it is only one element of a highly competitive selection process. Many other factors will determine a successful application to Wharton. For more information about Wharton's application process, click here.

IS TUITION ASSISTANCE AVAILABLE FOR THESE COURSES?

Tuition Assistance is not available at this time.